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Customs Information for Equipment Returned to the United States for Service

1. DOCUMENTATION

If returning goods from outside of United States, the RMA package must contain the "Declaration For Free Entry of Returned American Products" CBP Form 3311.

This form is available online at: <https://www.cbp.gov/document/forms/form-3311-declaration-free-entry-retained-american-products>

2. PACKAGE MARKING

The RMA package also must be clearly marked as:

RETURN OF "AGR" AMERICAN MANUFACTURED GOODS FOR REPAIR

3. PROCEDURE

You should first check with your own Customs Authority and register the merchandise before sending it to the United States for repair. Every country's Customs Authority has a different procedure and documentation for repairs, so it is important that you address this registration before you ship the equipment back to AUTO ID SOLUTIONS.

3. CUSTOMS VALUE

The value of a repair will be listed on the commercial invoice.

- If the repair is a sale, then the *AUTO ID SOLUTIONS invoice* and *Commercial invoice* will reflect the repair cost.
- If it is not a sale (for example, the repair is under warranty), then the *AUTO ID SOLUTIONS invoice* will be "Depot Warranty Service (Minneapolis, MN)" with a price of \$0.00. On the *Commercial invoice* will be a value of \$50.00. The value (even though it is under warranty), is dutiable in the United States and you will be responsible for any duties.

4. HARMONIZED SYSTEM NUMBER

The Harmonized System (HS) numbers that apply to bar code verifier repairs is 8471. This classification is important both for duty and tax determinations and for trade statistics. Proper classification ensures you will not be responsible for full duties and taxes on the item but only on the value of the repair. For trade statistics, using the 8471 headings will ensure the U.S. Census Bureau includes only the repair value in the trade statistics and will not double-count the item.

When you return your unit to AUTO ID SOLUTIONS for service, you should use HS number 8471.60.800 on your shipping documentation. After AUTO ID SOLUTIONS repairs your equipment and is ready to re-export, HS number 8471.60.800 will be used on the return documentation.

5. FORM COMPLETION

You must confirm with your local customs agent but typically this is the correct information:

Field 1 - Minneapolis

Field 3 - 3501

Field 4 - Auto ID Solutions

Field 5 - Minneapolis, MN

Field 6 - Repair

Field 7 - Unclaimed

Field 8 - No

Field 9 - [8471608000] Bar code quality inspection tool, Serial Number ##### (Do NOT use the word LASER)

Field 10 - \$50

Field 11 - WAS and HAS

6. DUTY AND TAXES

The value of the repairs performed may be dutiable even if the item returned for repair is not repaired. When you import merchandise after being repaired, duties and taxes are usually paid only on the repair and not the entire good, provided you have followed the proper Customs procedures before shipping the item to its country of origin (otherwise duties will be levied on the entire value). Other conditions may affect the dutiability of the item to be repaired, and it is important to contact your local Customs office to understand these special conditions.

Failure to identify repair goods as indicated may result in additional customs charges which, if incurred, will be your responsibility and you will be billed accordingly.